



BOLD Banker Scavenger Hunt

The focus today is on the following Core Behaviors



- Allow room to innovate
- Be forward-thinking
- Be goal-oriented
- Empower others



- Act like an owner
- Demonstrate excellence in execution
- Provide exceptional follow-up and follow-through
- Resolve conflict swiftly

Lean In

Consult the GBC Customer Service Standards guide to answer the following questions:

On what side of your body should your name badge be worn?

What are three examples of how to Be Bold?

What are three things that are essential to a professional appearance?

Learn Continuously

Visit the GBC training library in Paylocity (in the "Learning" section)

Click on the various categories to see the training available

Find the playlist on "Performance: Goals"