

VISION To Be the Bank of Choice

MISSION Your Success is Our Mission

VALUES Service | Expertise | Relationships

## **CORE BEHAVIORS: SERVICE**

#### **BE AUTHENTIC**

- Be open-minded
- Focus on solutions
- Leave titles at the door
- Think like a customer

#### **OVER COMMUNICATE**

- Actively listen
- Clear goals & expectations
- Get to know your work neighbor
- Provide the what & the why

## **CORE BEHAVIORS: EXPERTISE**

#### LEARN CONTINUOUSLY

- Allow room to innovate
- Be forward thinking
- Be goal-oriented
- Empower others

#### **LEAN IN**

- Act like an owner
- Demonstrate excellence in execution
- Provide exceptional follow-up & follow through
- Resolve conflict swiftly

# **CORE BEHAVIORS: RELATIONSHIPS**

### **ACT LOCALLY**

- Be an advocate
- Follow your passions
- Get involved
- Share information, knowledge, time & resources

#### WIN TOGETHER

- Celebrate each other
- Connect & collaborate
- Inspire & encourage each other
- Reach higher than the day before NEXT LEVEL

