

Welcome to Georgia Banking Company!

On February 28, 2025, the merger between Georgia Banking Company (GBC) and Georgia Primary Bank was completed. As part of our commitment to providing an exceptional banking experience, we are excited to announce that your accounts will be transitioning to GBC systems during Conversion Weekend, September 12 - 14, 2025.

What to Expect:

Our team is dedicated to ensuring a smooth and seamless transition for you. **Detailed information about changes that may affect your accounts will be provided in a Welcome Guide which will be mailed to you in early August.** Please keep an eye on your mailbox and email for this important information.

As a customer of GBC, you will have access to additional services to enhance your banking experience including:

- An expanded branch network to provide you with more convenient access to our services.
- *Technology tools* to provide you with faster, more secure, and more convenient banking services such as Virtual Teller Machines (VTMs) for extended hours.
- *Mobile Banking Apps* for businesses and consumers to manage your accounts on the go.

Key Dates:

- *Early August*: The GBC Welcome Guide will be sent via mail and email to all Georgia Primary Bank customers.
- September 12: New signage will be installed at both Georgia Primary Bank locations.
- September 12 14: During Conversion Weekend, your accounts will be transitioned into Georgia Banking Company's systems.
- *September 15*: You will have full access to your GBC accounts.

Our Customer Care team is here to assist you every step of the way. If you have any questions or concerns, please do not hesitate to reach out to us.

Monday – Friday 8:00 am – 5:00 pm <u>customercare@georgiabanking.com</u> | 866.711.4530 Please note all times are Eastern Standard Time.

We look forward to serving you and providing you with the best banking experience possible.

Richard Fairey President & Chief Operating Officer